

September 15, 2011

David Williams Builders, Inc.
1595 NC Highway 903
Littleton, N.C. 27850

Dear Emily and David,

Many thanks to the two of you for building us our retirement home.

After several visits with numerous builders, looking at countless plans, spending hours with designers all who were more interested in selling to us what they wanted to sell and not necessarily what we wanted to purchase we found Williams Builders. We found your company to be passionate in meeting our needs for a new retirement home. We knew in our hearts after the first meeting that Williams Builders would be our builder of choice.

The patience of your architect, the competitive pricing and ease of doing business with you enabled us to build the home we wanted that met our budget and was scheduled to our convenience.

It has been three years since completion and we are still happy as ever with our choice. Your continued attentiveness after the sale has been as strong as the day we met, proving your sincerity in working to help us achieve all of our goals.

We will continue to recommend Williams Builders to everyone we meet.

Thanks again David, Emily and your staff for a pleasurable experience.

Respectfully,

A handwritten signature in cursive script that reads "Paul & Retha Banks". The signature is written in black ink and is positioned above the typed name and address.

Paul and Retha Banks
514 Richmond Road
Henrico, North Carolina 27842